



**Hyderabad
Metropolitan Water Supply &
Sewerage Board**

GUIDELINES FOR NEW CONNECTIONS



**HYDERABAD METROPOLITAN WATER SUPPLY & SEWERAGE
BOARD (HMWS&SB)**

**Guidelines to the prospective customers for obtaining new Water Supply
& Sewerage Connections/ enhancement of existing connection**

1. The HMWSSB has introduced Single Window Clearance Cell to provide the facility at a place, to avoid the applicant moving from pillar to post and also to speed up the process of providing new/enhanced water supply and sewerage connections to all its customers.
2. *Only thing one has to do is to submit the application online by visiting web site www.hyderabadwater.gov.in /customer service center, produce the required documents to the inspecting officer visiting your house & to pay the amounts towards connection & other charges as per the intimation given, within the prescribed period.*
3. Enhancement of existing connection is possible but additional connection in Apartment/Commercial complex will not be considered. Enhancement of existing connection will be sanctioned based on technical feasibility. A second connection will be considered only in Category I (Domestic) i.e a 15mm size connection in conformity with the orders contained in Board Proc. No.HMWSSB/MD/SWC/2013-14/1772, Dated:04.03.2014.
4. **NON REFUNDABLE PROCESSING FEE:**
 - 1) For processing the files an amount of Rs.1000/- will be charged for 15mm dia size connection
 - 2) For above 15 mm dia size connections an amount of Rs.2000/- will be levied. This fee is Non Refundable and Non adjustable.
5. **ADDRESS:** GENERAL MANAGER (Engg.), Single Window Cell, HMWSSB, Khairatabad, Hyderabad, (PH No 66669000)
6. **DOCUMENTS (ATTESTED COPIES) TO BE SUBMITTED TO THE INSPECTING OFFICER VISITING YOUR HOUSE.**
 - I) **For new connections:**
 - (a) Registered owner ship Deed (b) GHMC/Municipal building sanctioned plan.(c) GHMC/Municipal Tax assessment receipt (d) No objection Certificate if it is in specified locality (e) House site Patta certificate (f) Slum area certificate if it is in slum areas (g) Occupancy Certificate issued by the GHMC/ Municipal Corporation if the plot area is more than 200 Sq.Mtrs and building height is above 6mtrs excluding stilt floor) (h) An affidavit written on Rs.20/- Non judicial stamp paper to the effect that the applicant shall abide by the various provisions of the HMWS&S Act, 1989 and its Rules, Regulations and orders in force from time to time, duly notarized.
 - II) **For enhancement of existing connection-**
 - a) Customer Account Number (CAN) with latest bill payment receipt of existing connection is necessary.
 - b) If category changes the enhancement is not applicable.
7. **AMOUNTS TO BE PAID TOWARDS WATER SUPPLY & SEWERAGE CONNECTION:**
 - 1) As per HMWS&S Act and its Rules, Regulations, the plot area as per registered purchase deed, or building sanctioned plan whichever is higher will be adopted for calculation of connection charges.

- 2) The cost of the water & Sewer lines has to be borne by the applicant, wherever the lines are not available. The amount would be as per the actual estimate prepared based on current Standard Schedule of Rates (SSR).
- 3) Green Brigade (Physical) connection charges.
- 4) A deposit equivalent to the charges for two months consumption along with applicable sewerage cess at current rates is to be paid.

It should be borne in mind that the Board is not only investing huge amounts by borrowing from various financing agencies for laying water supply pipe lines but also for construction of Reservoirs, Water Treatment Plants, Pumping Stations for drawing water from hundreds of K.Ms, Construction of Sewerage Treatment Plants and their day to day maintenance.

8. TERMS & CONDITIONS FOR SANCTION:

- 1) Connections shall be sanctioned subject to technical feasibility and as per the rules & regulations issued under the HMWS&S Act, 1989.
- 2) Sanction of water supply & sewerage connection shall not confer any right or evidence to the applicant with regard to ownership of the premises to which they are sanctioned.
- 3) The applicant is required to acquaint themselves with the relevant rules & Regulations in force from time to time which are to be followed.
- 4) To pay the initial non-refundable & non-adjustable charges towards processing the application.
- 5) To pay the connection charges as shown in the intimation letter, within the prescribed period.
- 6) To construct Rain Water Harvesting structure as per the specifications before release of connection is mandatory
- 7) To construct sump having storage capacity to store water for 2 days requirement and meter chamber for water meter before connection is released.
- 8) The Board is not liable when supply reduced or not made in certain circumstances.
- 9) In all cases bulk supplies (Multi Storied Buildings and Non domestic supplies) where the monthly demand/consumption exceeds 1500KL the consumers are required to enter into agreements with the HMWSSB for supply of water.
- 10) Additional connection for restaurants, eating houses, clinics, etc., situated in the ground floor of any Multistoried building, which are already provided with a connection under Category-II will be given at a flat rate of Rs.15,000/- for ½" size and Rs.25,000/- for ¾" size, subject to technical feasibility. In case the applicant for such a connection is a lessee, the tenure of connection is subject to the concurrence of the owner and the tenure of the connection will be coterminous with the lease period.

9. WATER SUPPLY AND SEWERAGE CONNECTION CHARGES (As per M,D's Procs. No.24/E1/97/2003 dt. 30-1-2003)

CATEGORY-1 Individual Connections other than covered by categories II and III

Size of water connection		Plot area in square meters		Connection charges	
Mm	Inches	From	Up to	Fixed Amount	Rate per each square meter of plot area in excess of the area in column(3) to be added to the fixed amount in column(5)
1	2	3	4	5	6

15	1/2	Upto 80	Rs. 2,500	Nil
		81 200	Rs. 2,500	Rs. 47.92
		201 300	Rs. 8,250	Rs. 82.50
		301 400	Rs. 16,500	Rs. 75.00
		401 and above	Rs. 24,000	Rs. 60.00
Subject to a maximum of Rs. 48,000/-				
20	3/4	Upto 200	Rs. 15,000	Nil
		201 400	Rs. 15,000	Rs. 150.00
		401 and above	Rs. 45,000	Rs. 75.00
		Subject to a maximum of Rs. 72,000/-		
25	1	Upto 400	Rs. 90,000	Nil
		401 and above	Rs. 90,000	Rs. 90.00
		Subject to a maximum of Rs. 1,80,000/-		

CATEGORY-II Multistoried Apartment Complexes and Multistoried Buildings

- (a) Apartment Complexes (Residential or not), falling under the scope of Andhra Pradesh Apartments (Promotion of construction and Ownership) Act 1987, having two or more floors and total plinth area constructed including common areas is more than 600 square meters with multiple owners.
- (b) Any premises with at least one building having two or more floors and the total plinth area constructed in the premises is not less than 1000 square meters

mm	inches	Fixed amount from Upto	Fixed Amount	Rate per each square meter of plot area in excess of the area in column(3) to be added to the fixed amount in column(5)
1	2	3 4	5	6
20	3/4	Upto 250	Rs. 1,50,000	Nil
		251 and above	Rs. 1,50,000	Rs. 300.00
25	1	Upto 500	Rs. 2,70,000	Nil
		501 and above	Rs. 2,70,000	Rs. 450.00
40	1 1/2	Upto 1000	Rs. 6,00,000	Nil
		1001 and above	Rs. 6,00,000	Rs. 600.00
50	2	Upto 1000	Rs. 7,50,000	Nil
		1001 and above	Rs. 7,50,000	Rs. 750.00
75	3	Upto 1250	Rs. 11,00,000	Nil
		1251 and above	Rs. 11,00,000	Rs. 1100.00
100	4	Upto 1400	Rs. 15,00,000	Nil
		1401 and above	Rs. 15,00,000	Rs. 1500.00

CATEGORY-III : Bulk Supplies vide Memo.No.MD/HMWSSB/BM-20/Bulk Supplies /2011, Dated:12.09.2011

Water Supply Connection	Rate in Rs.per Litre of Agreed Qty.	Remarks
A. Local Authorities, Cantonment, Gram Pachayats, Government Sponsored Housing schemes with houses less than 600 Sft. Plinth area.	Rs. 8.00	Subject to minimum of Rs.7,50,000/- for water supply connection and 80% as sewerage connection charges on Rs.7,50,000/-

B. Residential Colonies, Gated Communities	Rs. 10.00	Subject to minimum of Rs.7,50,000/- for water supply connection and 80% as sewerage connection charges on Rs.7,50,000/-
C. Other requiring water supply of 50 KL Per day or more	Rs. 15.00	Subject to minimum of Rs.7,50,000/- for water supply connection and 80% as sewerage connection charges on Rs.7,50,000/-

Notes to Category – III:

- 1) **The size of water supply connection will be decided by the HMWSSB based on the available network and local requirement.**
- 2) **The improvement charges will be levied wherever required.**
- 3) **In addition to the above, charges for Green Brigade, Rain Water Harvesting Consultancy, 60 Days Caution deposit and Source improvement charges shall be levied as per Board norms.**
- 4) **The applicants having STPs and recycling the water in their premises and the premises falling outside GHMC area, exemption of 80% sewerage connection charges will be decided by the MD/HMWSSB on case to case basis depending on merits.**
- 5) **Subject to special arrangements entered into by the HMWSSB in respect of special consumers as per the Hyderabad Metropolitan Water Supply & Sewerage Regulations, 1992.**

10. GENERAL:

- 1) **Additional connections for restaurants, eating houses, clinics etc., situated in the ground floor of any multistoried building, which has already provided with a connection under category-II will be given at a flat rate of Rs. 15,000/- for ½ “ size, Rs.25,000/- for ¾ “ size, subject to technical feasibility. In case the applicant for such a connection is a lessee, the tenure of connection is subject to the concurrence of the owner and the tenure of the connection will be co-terminus with the lease period.**
- 2) **In all cases of bulk supplies (Multi Stored Buildings and Non domestic supplies) where the monthly demand/consumption exceeds 1500KL the consumers are required to enter into agreements with the HMWSSB for supply of water.**
- 3) **All consumers required to enter into agreement with the HMWSSB for water supply and are required to keep as deposit with the HMWSSB an amount equivalent to the charges for two months consumption of the agreed quantity along with applicable sewerage cess at current rates and all other consumers at the rates applicable at the time of connection.**

11. INFRASTRUCTURE IMPROVEMENT CHARGES:

- a) Existing Bulk connection holders are requesting for individual water connections from HMWS&SB net work, through the public representatives, in new areas where there is no HMWS&SB net work. Infrastructure is to be provided by investing huge amount by the HMWS&SB for supply of water, by dispensing the bulk connections in the existing net work and releasing individual new water supply connections from the HMWS&SB net work.
- b) Infrastructure Improvement Charges will be collected from every applicant to whom new individual connection given, in addition to normal connection charges at the time of releasing of water supply connection, so as to meet the expenditure to be incurred for infrastructure improvement of distribution net work as per the HMWS&SB norms.

12. SECOND CONNECTION:

CONDITIONS FOR RELEASING THE SECOND CONNECTION:

- 1) The second connection will be considered where there are two or more families residing in the same premises.
- 2) The consumer should enclose latest photograph of the premises with date.
- 3) An Affidavit (Indemnity bond) with the details regarding documents, terms and conditions for sanction of second connection are prescribed on Non Judicial Stamp Paper of Rs.100/- duly notarized along with the application.
- 4) Must have separate electricity service connections and the SC.Nos.to be furnished along with the application.
- 5) The second connection in the slums will be released in the Domestic category only.
- 6) The first connection should have the Meter in working condition and the water cess to be paid up to date.

Size of Water Connection		Plot Area in Square Meters		CONNECTION CHARGES		
Mm	Inches	From	Upto	Fixed Amount	Rate per each square meter of plot area in excess of the area in column(3) to be added to the fixed amount in column(5)	50% Additional connection charges to be included based on the plot area along with normal connection charges
1	2	3	4	5	6	
15	1/2	Upto	80	Rs. 2,500	Nil	
		81	200	Rs. 2,500	Rs. 47.92	
		201	300	Rs. 8,250	Rs. 82.50	
		301	400	Rs. 16,500	Rs. 75.00	
		401 and above		Rs. 24,000	Rs. 60.00	
				Subject to a maximum of Rs. 48,000/-		

13. GREEN BRIGADE (TO BE PAID IN ADDITION TO THE ABOVE CHARGES) :

- 1) As a part of single window cell, trained manpower called as Green Brigade contractors have been authorized to give physical water supply connection based on the sanction order in presence of the applicants.
- 2) Except Green Brigade no one is authorized to give physical connection.

Green Brigade Charges:

1)	For 15 mm (1/2 inch) dia size connection up to 35 Running Meter—	Rs. 1,700/-
2)	For 20 mm (3/4 inch) dia size connection	Rs. 7,000/-
3)	For 25 mm (1inch) dia size connection	Rs. 10,000/-
4)	For 40mm (1 1/2 inch) dia size connection	Rs.15,000/-
5)	For 50mm (2inch) dia size connection	Rs.20,000/-
6)	For 75mm (3 inch) dia size connection	Rs.60,000/-
7)	100mm (4inch) dia size connection	Rs.1,00,000/-

14. ONLY SEWERAGE CONNECTON CHARGES:**Category – I (Domestic)**

Size of Sewerage Connection	Plot area in Square Meters	Fixed Amount	Rate per each Sq. meter of plot area in excess of Col.2 to be added to the fixed amount of Col.3
100mm	Upto - 80	Rs. 1,250/-	-
	81 - 200	Rs. 1,250/-	Rs. 12.50
	201 - 300	Rs. 2,750/-	Rs. 27.50
	301 - 400	Rs. 5,500/-	Rs. 25.00
	401 & Above	Rs. 8,000/-	Rs. 20.00
150mm	Upto - 200	Rs. 5,000/-	-
	201 - 400	Rs. 5,000/-	Rs. 50.00
	401 & Above	Rs. 5,000/-	-
200mm	Upto - 400	Rs.30,000/-	-
	401 & Above	Rs.3 0,000/-	Rs. 30.00

Rs. 600/- will be charged for White Ration Card Holders.

Category – II (Multi Stored Apartment Complexes and Multi Stored Buildings)

Up to - 250	Rs. 50,000/-	
251 & Above	Rs. 50,000/-	Rs. 100/-

15. TECHNICAL SUPERVISION CHARGES FOR CONNECTING SEWER TO HMWSSB MANHOLE BY APPLICANT:

1.	For 100mm Size Sewer Connections	Rs. 1,500/-
2.	For 150mm Size Sewer Connections	Rs. 3,000/-
3.	For 200mm Size Sewer Connections	Rs. 5,000/-
4.	For 250mm & above Size Sewer Connections	Rs. 10,000/-
5.	Sewerage improvement charges	As per Field Feasibility Reports

16. PAYMENT OF MONTHLY CHARGES:

- c) On sanction & release of water supply & sewerage connection, the consumers are required to pay the monthly charges towards water utilized and sewerage cess as per the tariff in force from time to time and to abide by the provisions of the HMWS&S Act, 1989 and the rules, regulations instructions issued there under from time to time.
- d) At present the Tariff notified vide BP No. 136 dt. 10-11-2011 and B.P.No. 142 dt. 5-2-2014 are in force
- e) Additional pumping charges as and when required will have to be paid by the consumers as per the demand raised by the HMWS&SB.

17. .RAIN WATER HARVESTING CONSULTANCY CHARGES

1) Category – I (Domestic):

<i>Plot area of the premises</i>	<i>Advisory & verification charges</i>
200 sqm to 300 sqm	Rs. 1000/-
301 sqm to 500 sqm	Rs. 2000/-
501 sqm to 1000 sqm	Rs. 4000/-

2) Category – II (MSB):

<i>Plot area of the premises</i>	<i>Advisory & verification charges</i>
200 sqm to 500 sqm	Rs. 3000/-
500 sqm to 1000 sqm	Rs. 6000/-
1000 sqm and above	Rs. 6000/- (multiplies for 1000 sqm)

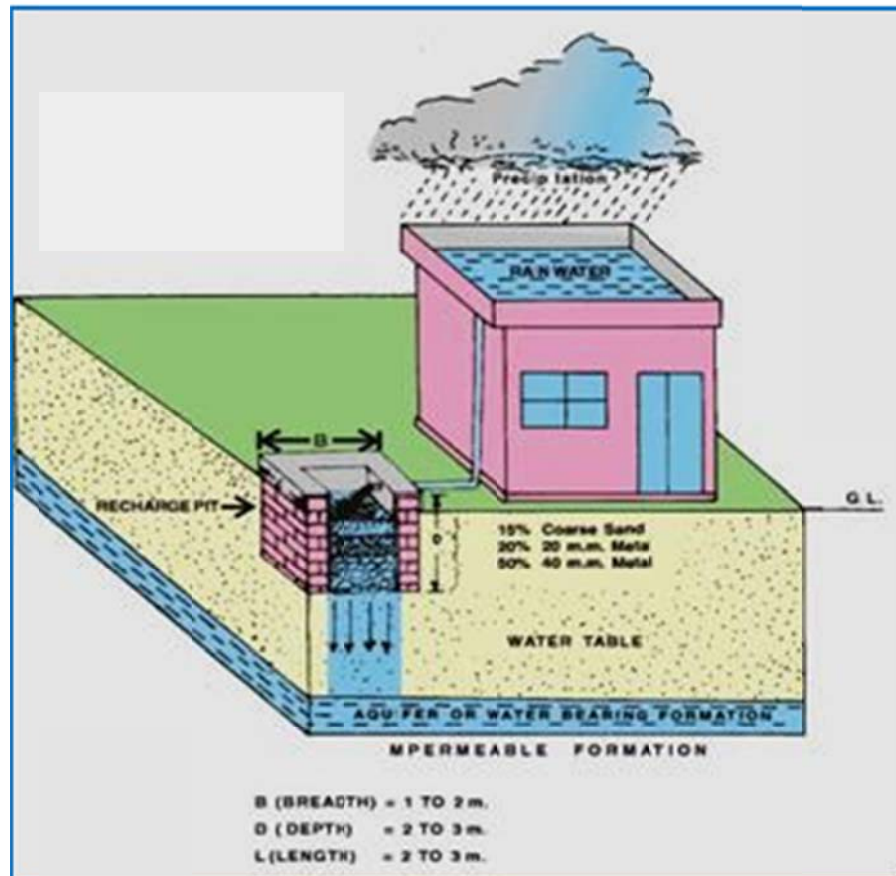
3) Category – III: Rs. 2000/- Per KL

It is mandatory to construct a Water Harvesting Structure within your premises for recharging ground water as required U/s 17(2) of Water, Land & Trees Act, 2002, and then only water connection will be released.

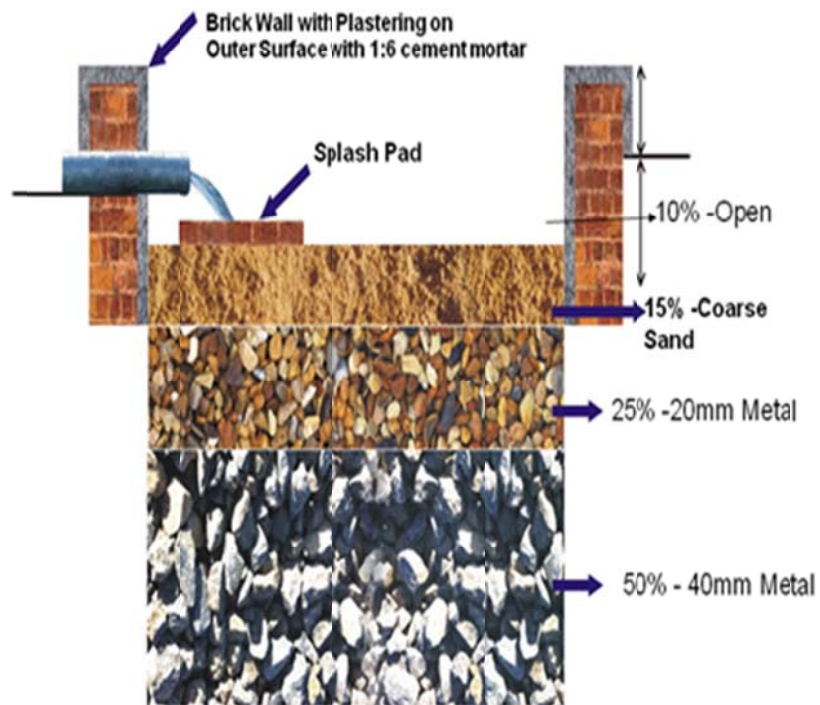
Model Rain Water harvesting structures are on next pages

Water is precious- Let us use it wisely
Harvest the rain water for better future

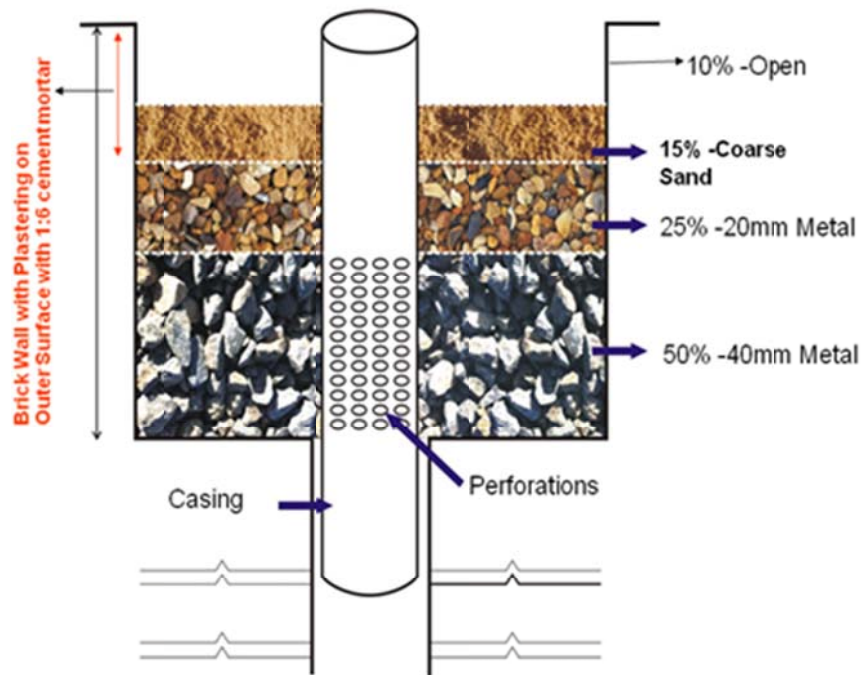
Model Rain Water Harvesting Structure



RECHARGE PIT / TRENCH

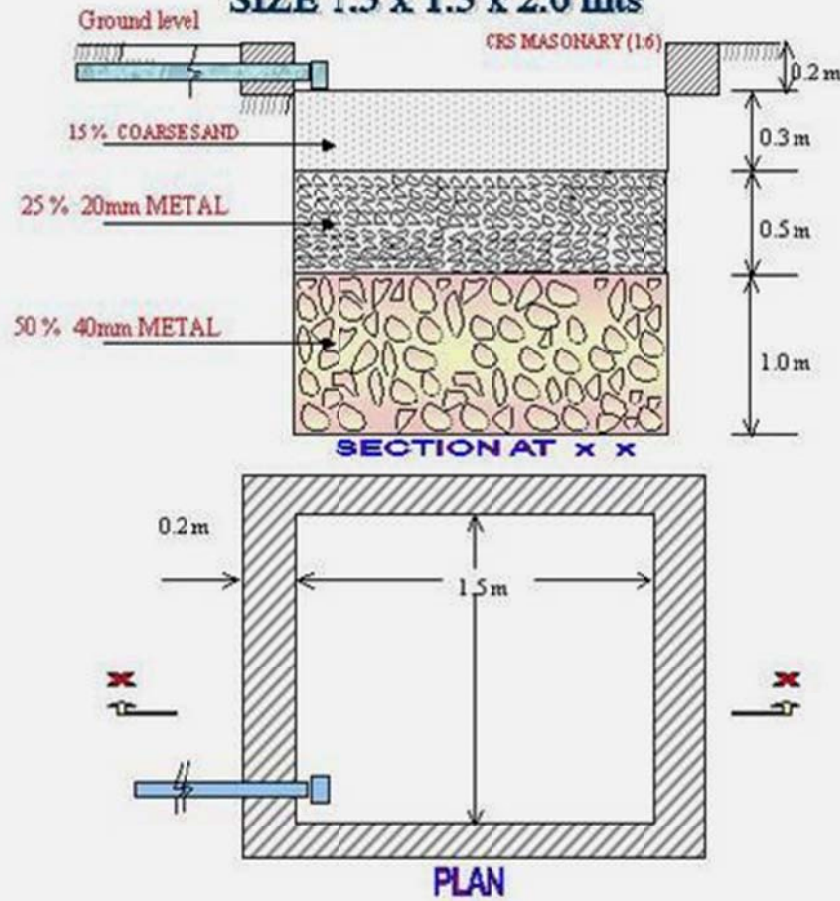


RECHARGE PIT WITH INJECTION WELL



RAIN WATER HARVESTING STRUCTURE TYPE - I

SIZE 1.5 x 1.5 x 2.0 mts



- 1) For more details about Rain Water Harvesting, Please contact Asst. Director HMWS&SB- 9989985102
- 2) For other details Call HMWS&SB Customer Care -155313